

Reliability



Flexibility



Scalability



Adaptability



About Globitel

Globitel, established in 1996, is one of the leading companies that offer a wide range of telecom solutions covering the telecom needs of various industries. At Globitel, we take pride in having the competence and the ability to offer a wide range of products to include Roaming, Value Added Services and Customer Care solutions which cater for both telecom operators and call centers in more than 25 countries around the world.

To better support our client base and to provide the personalized service promised; Globitel has a local presence in Jordan, Morocco, Pakistan and Saudi Arabia in addition to having a strong network of partners covering Bahrain, Kenya, Oman, Philippines, Tanzania, Yemen among other hub countries throughout the world.

As associate member of the GSM Association, Globitel is dedicated to providing high-quality products that fully comply with GSM and other Telco industry standards.

Globitel Mission

Our mission is to become the telecom operators and call centers best partner in providing personalized Roaming, VAS and Interaction Management solutions to help increase revenues, enhance operational efficiency and boost customer satisfaction.

Globitel Vision

Our vision is to continue our strive to embrace technological development in the telecommunications sector and be actively involved in setting new industry standards paving the way to enhanced communication.

We foresee that Total Convergence represented by media and content convergence, messaging convergence and fixed mobile convergence would demand the promotion of different services that best offer an intuitive personalized user experience and this is where we envision Globitel benefiting the telecom industry.

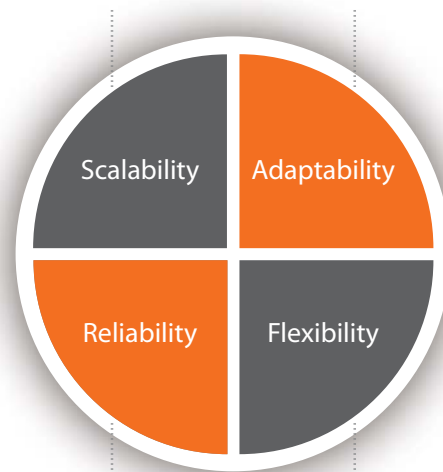
Globitel Values

Globitel is built upon four main pillars which are Reliability, Scalability, Flexibility and Adaptability. It is with these ideals in mind that we execute each and every part of our business.

With Globitel's products, we ensure that your solution is scalable; growing and expanding to suit your needs; flexibly personalizing each part to adapt to each specification for each unique case.

Not only does reliability extend to our products, but also to our staff and professional services ensuring high customer satisfaction by guaranteeing swift project implementation and around the clock customer support. We believe in providing flexible solutions, catered to our customer's precise requirements taking into consideration the smallest details for perfectly tailored outcome.

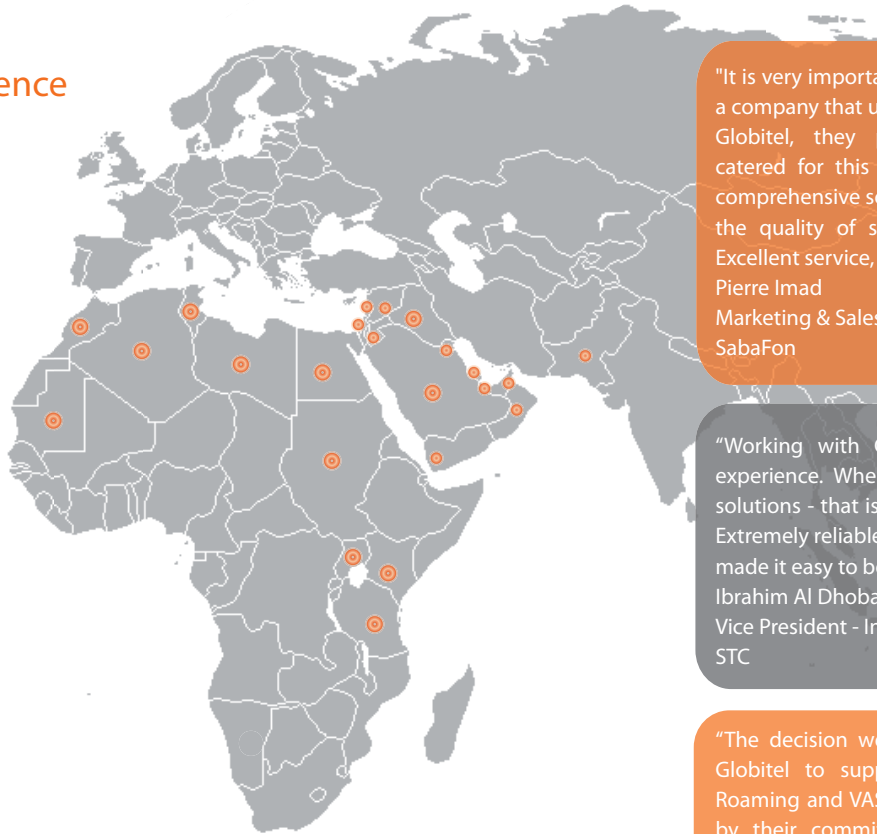
- Scalable Platforms
- Enhanced Features
- Expandable Solutions
- Seamless Integration
- Minimal Network Update
- Flexible Implementation



- Powerful Support
- Swift Implementation
- Dependable Solutions
- Flexible Features
- Flexible Services
- Flexible Business Models

Market Presence

Algeria
Bahrain
Egypt
Iraq
Jordan
Kenya
KSA
Kuwait
Lebanon
Libya
Morocco
Mauritania
Oman
Pakistan
Palestine
Qatar
Sudan
Syria
Tanzania
Tunisia
UAE
Uganda
Yemen



"It is very important that SabaFon works with a company that understands our needs. With Globitel, they provided solutions which catered for this and also provided equally comprehensive solutions keeping in line with the quality of service we expect to offer. Excellent service, support and solutions!"

Pierre Imad
Marketing & Sales Director
SabaFon

"Working with Globitel was a very good experience. When they promise personalized solutions - that is precisely what they deliver. Extremely reliable and excellent support, they made it easy to be a customer."

Ibrahim Al Dhobaie
Vice President - Information Technology
STC

"The decision we made in partnering with Globitel to supply us with our different Roaming and VAS needs has been sustained by their commitment to provide flexible, reliable and innovative solutions."

Omar Omoush
Customer Care & Marketing Director
Umniah

Our Offering

Globitel's offering includes a range of comprehensive Roaming, VAS and Customer Care Solutions which include the following:

Roaming Solutions

- Roamer Management
 - RoamSalute
 - RoamAnalyze
- Steering of Roaming
 - Intelligent Traffic Steering
 - Border Traffic Steering
- Seamless Roaming
 - Cross Network Recharge
 - Local Prepaid Number
- Roaming VAS
 - Feel@Home

Customer Care Solutions

- SpeechLog
 - Screen Capture
 - Agent Evaluation
 - E-Learning
- Performance Management Platform
- Globitel Messaging Gateway
- Myriad

Mobile VAS Solutions

- Voice Services
 - Unified Messaging
 - VoiceSMS
 - Missed Call Notification
 - Call Screening
 - Collect Call
 - Ring Back Tone
 - Background Tune
- Messaging Services
 - SMS Filtration and Management
 - Globitel Messaging Gateway
 - USSD Gateway
 - Friend Finder
- Data Services
 - Real-Charge Platform
- Mobile Advertisement
 - Sponsored Call
- Infrastructure Platforms
 - SIMMLocal
 - Device Management Platform
 - IN Multiplexer





P.O. Box 1786 Amman, 11821 Jordan
Tel: +962 6 5300130
Fax: +962 6 5300144
Website: www.globitel.com

© 2008 Globitel. All rights reserved

